



## **EMERGENCY SUPPLY PROCEDURE FOR LEAK REPAIR CLAMPS**

**This service is available :-  
24 hours a day, 7 days per week, 52 weeks per year.**

### **WATER/WASTE WATER**

For orders during office hours:

Tel: 01604 601188  
Fax: 01604 604818

### **GAS**

For orders during office hours:

Tel: 01246 479100  
Fax: 01246 479200

**Office hours:**

Monday – Thursday - 8am – 5pm  
Friday - 8am – 4pm

**For items required out of office hours please telephone (in this order):**

1. 07852 118037
2. 07502 115713
3. 07973 680613
4. 07711 675879

**A written (electronic or by fax) order must be received before despatch can be made.  
An official order and order number must follow the next working day.**

### **Please have the following information available:**

- Pipe diameter (callipered)
- Extent of ovality (if possible)
- Working pressure of main
- Pipe material (if possible)
- For clamps 80mm to 300mm (3" to 12") please state single or double band
- Length of clamp required in increments of 150mm (6")
- Contact name and number
- Delivery address including postcode
- Order number to be supplied if in working hours. Next day if out of working hours.

### **CHARGES FOR EMERGENCY SUPPLY**

**Premium charges apply for emergency call outs and are available on request and vary to suit the product type, size and service required.**